

POLICY FOR HEALTH AND SAFETY, ENVIRONMENT, QUALITY AND ENERGY

Italgas Reti supervises the regulated natural gas distribution activity.

Based on company policies and consistent with the Code of Ethics, Italgas Reti considers the health and safety of its people, environmental protection, public safety and the quality of services as of primary importance for sustainable growth and undertakes to continuously achieve and improve them, adopting an integrated management system for occupational health and safety in the workplace, for the environment, for quality and energy management.

The Management System of Italgas Reti is developed in an integrated manner in compliance with the requirements laid down in:

- UNI EN ISO 9001:2015 “Quality management systems - Requirements”;
- UNI EN ISO 14001:2015 “Environmental management system - Requirements and guidance for use”;
- UNI CEI EN ISO 50001:2011 “Energy management systems - Requirements and guidance for use”;
- UNI ISO 45001:2018 “Occupational health and safety management systems - Requirements and guidance for use”.

Italgas Reti considers its Integrated System one of the main stimuli for involving personnel and improving its processes, basing operational choices on correctness, professionalism and compliance, to ensure the supply of a service based on the best quality standards in order to satisfy Customer expectations.

The Company Management System is applied in all Italian sites as part of the: design and management of services for the distribution of methane gas and LPG; design, installation, assistance, management and maintenance of methane gas and LPG distribution networks.

All the reference legislation requirements are fully applied within the Company Management System.

The Company Management System is extended to its subsidiaries.

The Italgas Reti Policy is based on the following commitments:

- to manage activities in compliance with laws and administrative provisions, company provisions for integration and improvement, Italian and international best practices;
- to guarantee, using suitable management and organisational procedural tools, the customer's right to the accessibility and use of services;
- to promote identification of risks, in a proactive, effective and responsible way in all processes favouring consistent, informed, aware decisions to sustainably pursue company goals;
- to optimise company processes in order to reach maximum efficiency and effectiveness levels, in compliance with the health and safety of workers and maximum attention for the environment;
- to design, implement, manage and dispose of facilities, constructions and assets, to protect worker health and safety, the environment, energy savings, while aligning with the best technologies available and sustainable economically;
- to conduct and manage activities in order to prevent incidents, accidents and professional diseases;
- to ensure the information, training, and awareness of personnel for an active and responsible participation in the implementation of the principles and the achievement of the objectives;
- to implement sustainable use of natural resources, prevent pollution and protect ecosystems and biodiversity;
- to implement operational and management actions to reduce greenhouse gas emissions, with a climate change mitigation approach;
- to manage waste to reduce its production and promote recovery in its final destination;
- to select and promote the development of suppliers according to the principles of this policy, committing them to maintaining a behaviour consistent with it;
- to elaborate and activate all the organizational and procedural solutions needed to prevent incidents and emergency situations;
- to carry out checks, inspections and audits, to assess performance and review objectives and programs, periodically reviewing the policy to assess its effectiveness, adopting the ensuing measures;
- to pursue continuous improvement of its own energy performance, basing it on efficiency, by controlling and managing consumption and use factors;

This policy is communicated to stakeholders with a view to transparency and collaboration and is available to the public and to anyone who requests it.

Turin, 05 April 2019

THE CHIEF EXECUTIVE OFFICER

Paolo Luigi BACCHETTA