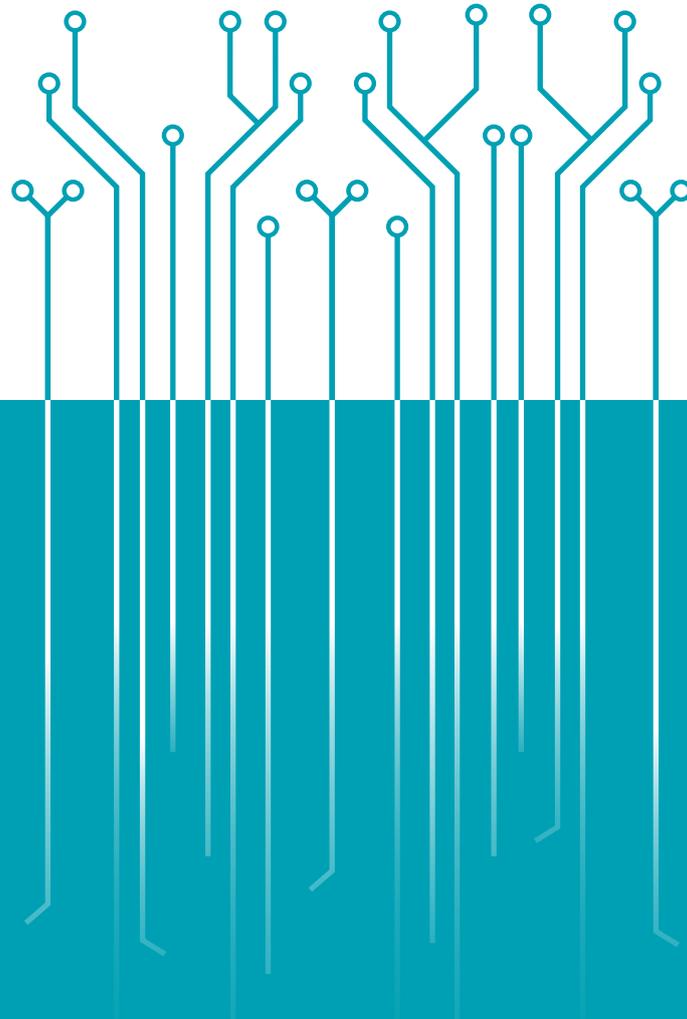


The Italgas shareholder

May 2020



HOW TO BECOME A SHAREHOLDER,
TO STAY INFORMED, AND TO PLAY
AN ACTIVE ROLE IN THE COMPANY

How to become a shareholder,
to stay informed, and to play
an active role in the Company

Dear Shareholders,

This Guide will give you an overview of Italgas activities, strategies and performance. It also includes comprehensive data on Italgas shares and stock-market metrics. The final pages of the document offer practical information on how Italgas shareholders can actively exercise their role: how to get information, invest and monitor share performance; lastly, how to participate in

the Company's events through voting at the Shareholders' Meeting.

The Guide selects a range of important issues, but it is not all-inclusive: we recommend that you visit the corporate web site (www.italgas.it) and contact the Investor Relations Department to gain a better knowledge and understanding of Italgas, and to remain regularly updated about the Company.

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Italgas key figures

(data as at 31 Dec. 2019)



ITALGAS GROUP

Municipalities under concession

- Consolidated companies
- Affiliates

Group operating metrics

Of which affiliates

71,761

Km of network

1,259

Km of network

1,830

Concessions

14

Concessions

7.694 mn

Active meters

0.121 mn

Active meters

35%

Market share by active meters

0.1%

Market share by active meters

8.9 bcm

Gas distributed in 2019

0.1 bcm

Gas distributed in 2019

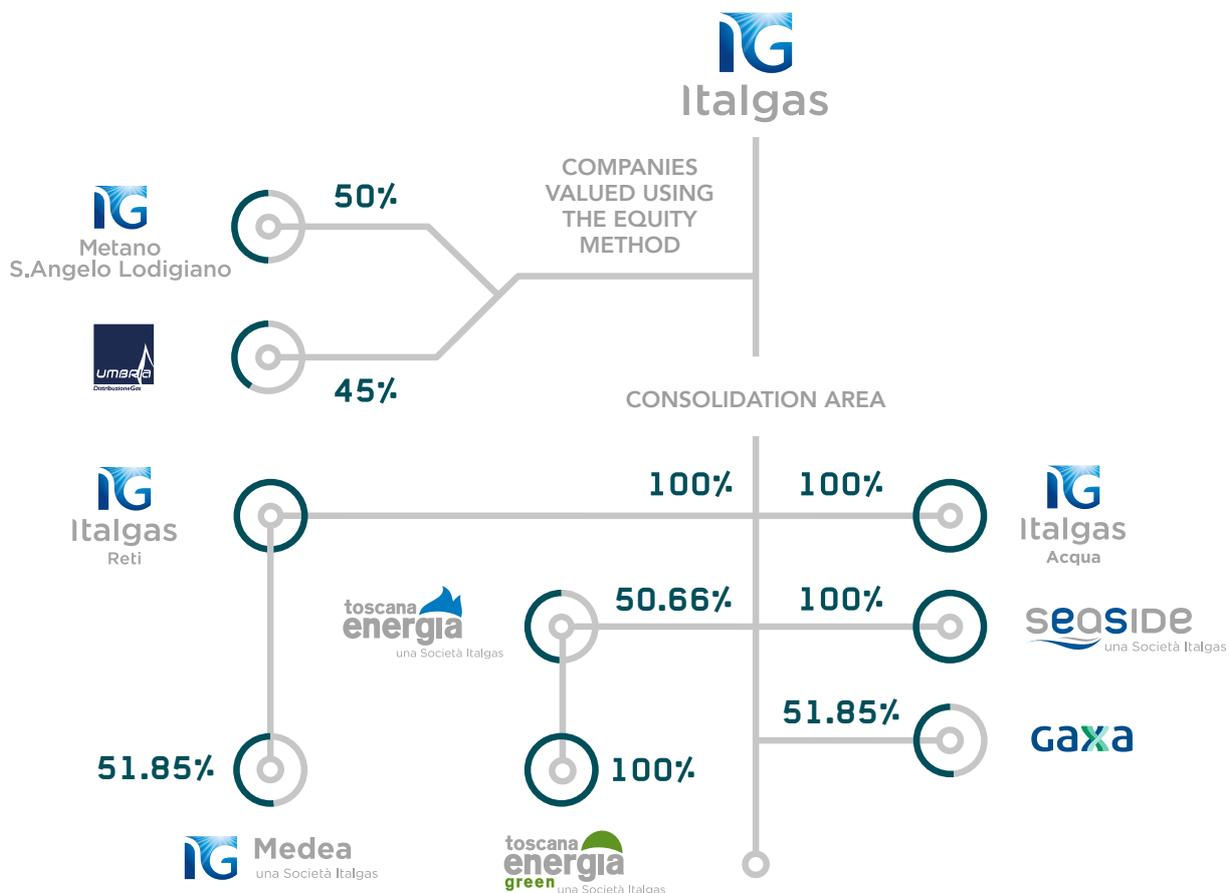
4,140

Employees

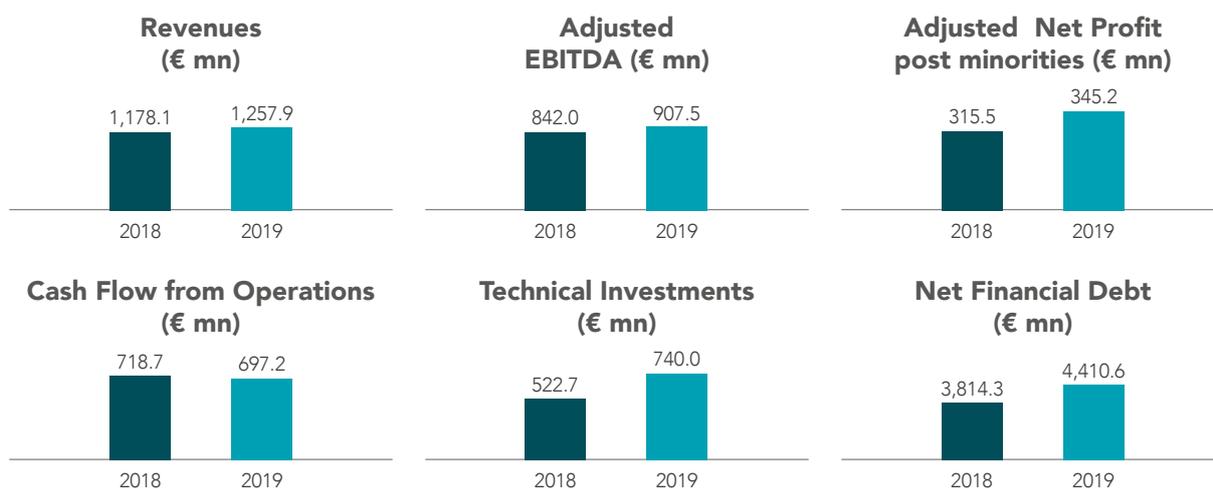
44

Employees

Italgas profile



During 2019, Italgas completed a corporate simplification process, thus achieving a streamlined and functional structure.



The main KPIs in 2019 Income Statement show significant growth for the third consecutive year from the return to the Stock Market. In 2019, adjusted EBITDA and adjusted Net Profit post minorities increased by 13.2% and 9.4% respectively, exceeding the guidance provided during the year. Cash Flow from Operations allowed for a complete funding of 2019 net capex, with a Free Cash Flow before M&A of 106.5 mn €. Net Financial Debt at the end of 2019 reflects the impact from the consolidation of Toscana Energia (436 mn €), whose acquisition was completed on 1 October 2019, and is stated net of 74.7 mn € for leasing ex IFRS 16 (vs. 49.9 mn € in 2018).

Governance

Shareholders' Meeting

Board of Directors 9 members

**Independent directors:
5 out of 9 members**

**Gender representation:
3 women out of 9 members**

Control, Risk and Related-Party Transactions Committee

Appointments and Compensation Committee

Sustainability Committee

Board of Directors

in office till the approval of 2021 Financial Statements

- **Non-Executive Director and Chairman** Alberto Dell'Acqua
- **Chief Executive Officer and General Manager** Paolo Gallo
- **Non-Executive Directors**
 - Maurizio Dainelli
 - Yunpeng He
 - Giandomenico Magliano, independent
 - Andrea Mascetti, independent
 - Paola Annamaria Petrone, independent
 - Silvia Stefini, independent
 - Veronica Vecchi, independent

The Committees are composed of three Directors.

- The Committee for Control, Risk and Related-Party Transactions is composed of independent directors only;
- the Appointments and Compensation Committee is composed of non-executive directors, the majority of whom are independent;
- the Sustainability Committee is composed by non-executive directors, the majority of whom are independent.

Board of Statutory Auditors 3 members

The AGM 2020 is called to approve:

- 2019 Financial Statements,
- allocation of the profits for the year and distribution of the dividend,
- termination by agreement of the appointment of the current external auditor of the accounts and appointment of the new external auditor of the accounts for the period 2020-2028,
- Report on remuneration policy and compensations paid,
- 2020-2022 Long term monetary incentive plan.

The documentation concerning the items of the agenda is available at the Company's registered offices, on the Company website www.italgas.it ("Governance" – "Corporate Governance System" - "2020 Shareholders' Meeting" section) and through the authorized storage mechanism "eMarket STORAGE" (www.emarketstorage.com).

This year, for the first time, in the **Long-term Monetary Incentive Plan** were introduced objectives in terms of emissions reduction and consolidation of Italgas presence in the main sustainability indices, among which the Dow Jones Sustainability Index, proving the commitment on the different areas defined by UN Sustainable Development Goals. Sustainability indicators included in the **Short-term Monetary Incentive Plan** were also reviewed, with the introduction of a gender equality goal. In 2019, the BoD adopted a new and more complete **Inclusion and diversity policy**, implemented through the "2019-2021 Guidelines and Actions concerning Inclusion and Diversity".

Strategic levers

The 2019-2025 Strategic Plan, presented on 12 June 2019, leverages on growth, digital transformation and sustainability. Italgas strategies fit in the framework of the fifth regulatory period.

Italgas is the **gas distribution leader** in Italy, with a share that at the end of 2019 exceeds 35%, including affiliates. Italgas benefits from a widespread and extensive presence across the Italian territory – a competitive advantage that the Company aims to strengthen, increasing the market share to 45% by 2025.

Italgas intends to play a key role in the **ongoing consolidation process**, through the gas concession tenders that assign for 12 years the 177 ATEMs in which the Italian territory has been divided. As of today, **Italgas has won three gas concession tenders**, Torino2, Valle d'Aosta and Belluno, leveraging on the features of the offers presented, based on innovation, physical and technological development of the networks, with growth in local areas.

With a view to consolidating its presence in strategic geographical areas and entering regions that still lack infrastructures for gas distribution, in November 2017 Italgas started a **process for the acquisition of new companies and the simplification of**

its corporate structure; a process pursued successfully also in 2018 and 2019. Among other things, during 2019, Italgas acquired an additional 2% stake in **Toscana Energia**, reaching a 51% share in the Company, today fully consolidated. Italgas has also sold to the Marguerite II fund 48% of its holdings in Medea and Gaxa. The two companies operate in Sardinia.

Digital transformation is at the heart of the strategic design, as a real value-creation tool that leverages on the projects generated by the Digital Factory. Through digitization, Italgas expects to save a total amount of approximately 160 million euro over the Plan's period, via:

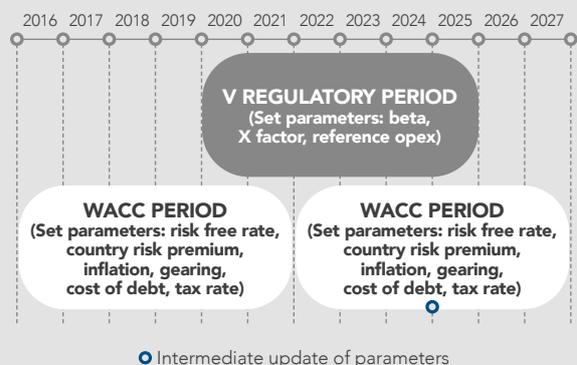
- savings in operating costs of c.90 million euro,
- investment optimization for c.40 million euro,
- revenue expansion of c.30 million euro, driven by incentives on network leakage detection.

With the 2019 review, Italgas has been included in the Dow Jones Sustainability World Index – an achievement that recognizes how the strategy is geared to **creating sustainable value**.

Regulatory framework

With 95.2% of 2019 revenues deriving from regulated operations, Italgas places its business plans within the regulatory framework set by ARERA. The ongoing regulatory period started on 1 January 2020 and lasts until the end of 2025, whereas the WACC period, which establishes the rate of return on invested capital, runs until the end of 2021.

The Regulator has recently reduced the allowed return for metering for the 2020-2021 period, from 6.8% to 6.3% real pre-tax, i.e. taking it to the same



level allowed for distribution activities. OpEx recognition per redelivery point has been reduced and the efficiency factor (X factor) has been set at 3.53% for distribution and 0% for metering.

Strategic achievements

Targets of the 2019-2025 Strategic Plan

Overall investments of 4.5 bn €, on top of which 1.9 bn € for gas tenders

- 2.1 bn € for the development and improvement of the network;
- 1 bn € for technological innovation and digitization (including the completion of the installation program for smart meters by 2020);
- 500 mn € for the Sardinia methanization;
- 350 mn € for M&A operations and related investments;
- 350 mn € for investments planned by Toscana Energia;
- 300 mn € for supporting initiatives.

Program of operational efficiency

Constant focus on opex optimization, targeting a 2025 level unchanged vs. that of 2018, despite the broader perimeter and Sardinia methanization.

Financial efficiency

Focus on the optimization of both the structure and the cost of debt.

Maintaining a solid capital structure

By leveraging the robust cash generation, keep rating indicators at levels in line with a solid investment grade area.

Dividend policy for the 2018-2019-2020 period

- Dividend equal to the higher of
- the amount resulting from the 2017 DPS (0.208 €) increased by 4% per annum and
 - the DPS equivalent to 60% of the consolidated net income.

Results already achieved

In 2019, 740.0 mn € of capex deployed (+41.6% vs. 2018). 62.6% investments are dedicated to the network, with 933 km of new pipelines developed, of which 440 km in Sardinia. Smart meters installed: 2.06 mn in 2019 for an overall amount of 6.76 mn already installed at 2019YE, including affiliates. The conclusion of the replacement program for all meters is confirmed by the end of 2020. Toscana Energia consolidated from Q4 2019 (24.7 mn € investments).

Operating costs increase by 3.5% in 2019 (+2.8% net of Toscana Energia consolidation). However, EBITDA 2019 is 907.5 mn €, far above the guidance (840-860 million).

At the end of 2019, 88% of debt at fixed rate. Debt cost around 1.1%, lower than that of peers, and limited exposure to interest rate volatility.

Leverage around 61% on the RAB, in line with the guidance provided.

Proposed dividend for 2019 is 25.6 € cts (+9.4% vs. 2018 and +23.1% vs. 2017), higher than the floor included in the dividend policy.

Italgas on the Stock Exchange

Italgas shares

Official listing: Borsa Italiana - MTA
Segment: Blue Chips
Type: ordinary shares
Index membership: FTSE MIB, FTSE Italy All-Share, Euro Stoxx 50, DJ Stoxx 600 Utility, Dow Jones Sustainability World Index, FTSE4Good



Number of outstanding shares as at 30 April 2020: 809,135,502

Market capitalization as at 30 April 2020: 4.13 bn €

ISIN code: IT0005211237

Reuters code: IG.MI

Bloomberg code: IG IM

In 2019, Italgas was included for the first time in the selected list of shares that constitute the Dow Jones Sustainability Index (DJSI) World, having received from RobecoSAM a score of 67. Italgas was also confirmed for the third consecutive year in the series of FTSE4Good indices and saw its AA rating confirmed by MSCI. Moreover, Italgas was included by CDP again in the Climate Change B list. Lastly, for the first time the Company received the E+ sustainability rating, with a stable outlook, from the non-financial rating agency Standard Ethics.

Italgas bonds

ISSUER RATING ISSUER RATING

MOODY'S FitchRatings

Last update:
26 Sept. 2019

Last update:
30 Apr. 2020

Long-term:
Baa2

Long-term:
BBB+

Short-term:
not assigned

Short-term:
not assigned

Outlook:
stable

Outlook:
stable

As at 2019 year-end, excluding IFRS16 impacts, Italgas financial payables and bonds amount to 4.46 bn €, of which 3.35 bn € referring to issued bonds with an 8-year average maturity.

Italgas also has 500 mln € of undrawn committed credit lines, expiring in October 2021.

87.8% of the total debt is at fixed rate.

After successfully completing its last liability management exercise in December 2019, presently Italgas can count on a low exposure to the interest rate volatility risk. No significant refinancing of Italgas debt is needed before 2022. With a rating of a solid investment grade, the average cost of debt is 1.1%, one of the lowest in the industry.

	5-year bond	10-year bond	7-year bond	12-year bond	11-year bond	12-year bond
Amount	268.4 mln €	755.2 mln €	483.4 mln €	757.7 mln €	594.3 mln €	495.4 mln €
Maturity	01.19.2022	01.10.2027	03.14.2024	01.18.2029	04.24.2030	12.11.2031
Coupon	0.50%	1.625%	1.125%	1.625%	0.875%	1.000%

Shareholding structure

Share capital at the end of December 2019 amounts to 1,001,231,518.44 euro, represented by 809,135,502 shares without indication of nominal value, while free float is 60.5%.

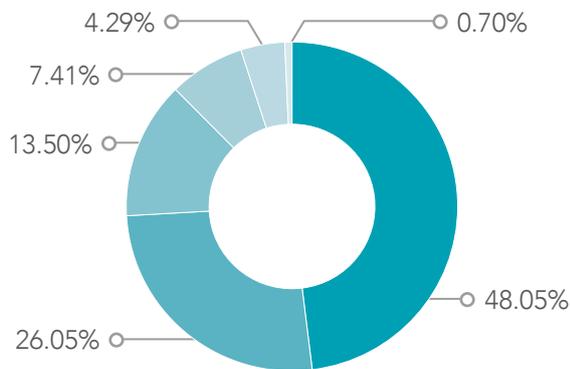
At the end of December 2019, investment funds including socially responsible investing (SRI) criteria in their screening process represent approximately 5% of total Italgas shareholders and approximately 11% of Italgas institutional investors.

Relevant participations, relative to holders owning more than 3% of Italgas share capital:

	No. shares owned
CDP SpA	210,738,424
Snam SpA	109,233,293
Lazard Asset Management LLC	68,110,567
Romano Minozzi	34,706,531
BlackRock Inc.	38,117,798

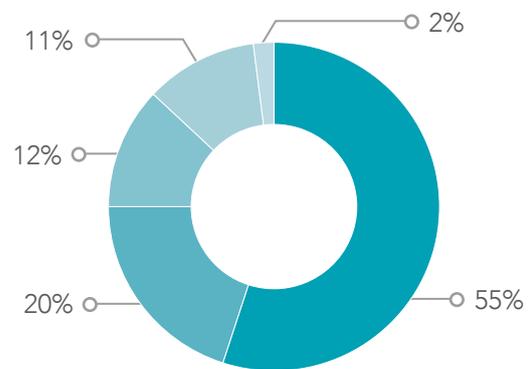
Source: Shareholder register, information available and communications received pursuant to Art. 120 of the Consolidated Financial Act (TUF). Update: 31 December 2019.

Shareholders' structure



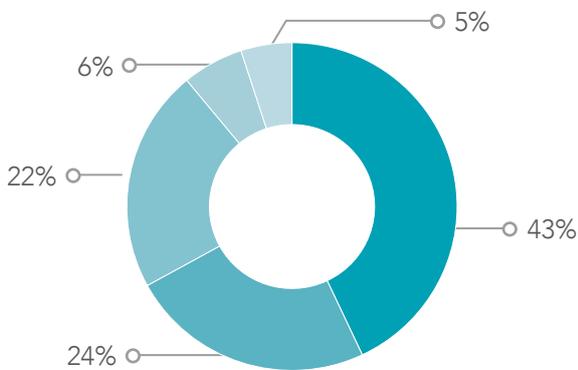
- Institutional investors
- CDP Reti
- Snam
- Retail investors
- Romano Minozzi
- Bank of Italy

Shareholding geographical breakdown



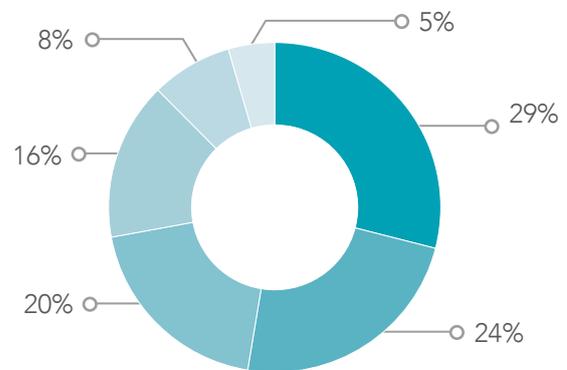
- Italy
- USA and Canada
- Continental Europe
- UK and Ireland
- Rest of the World

Geographical distribution of institutional investors



- USA and Canada
- Continental Europe
- UK and Ireland
- Italy
- Rest of the World

Institutional investors by investment style



- Value
- Index
- Growth
- GARP
- Other
- Hedge Fund

(December 2019 update)

Shareholder returns

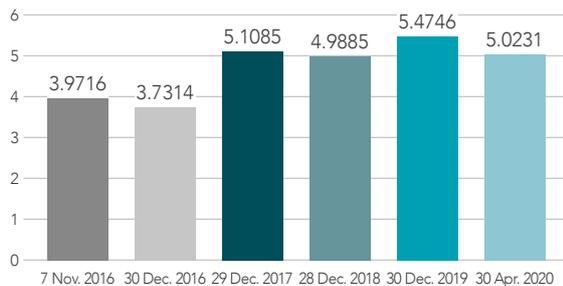
The Board of Directors has proposed to the Shareholders' Meeting, called for **12 May 2020**, to approve the distribution of a **€ 0.256 dividend per share, a 9.4% increase** over the 2018 dividend. Dividend yield, calculated on the official price at the end of 2019 (5.4746 €), amounts to **4.7%**. The dividend proposed by the BoD confirms the commitment indicated in the 2019-2025 Strategic Plan for an attractive and sustainable policy of shareholder remuneration.

Such policy, for the 2018-2019-2020 period provides the distribution of a dividend equal to the higher of

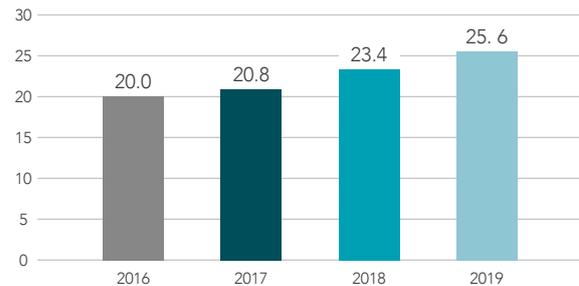
(i) the amount resulting from the 2017 DPS (0.208 €) increased by 4% per annum and (ii) the DPS equivalent to 60% of the consolidated net income. The 2019 dividend will be paid as of **20 May 2020**, with an ex-dividend date of **18 May 2020** and record date of 19 May 2020.

From 7 November 2016, when Italgas shares were re-listed, to 30 April 2020 (issue date of this publication), the share price increased by **26.5%**, while dividend per share cumulatively distributed amounted to 0.642 €. Total Shareholder Return therefore was **45.9%**.

Italgas official share price (€)



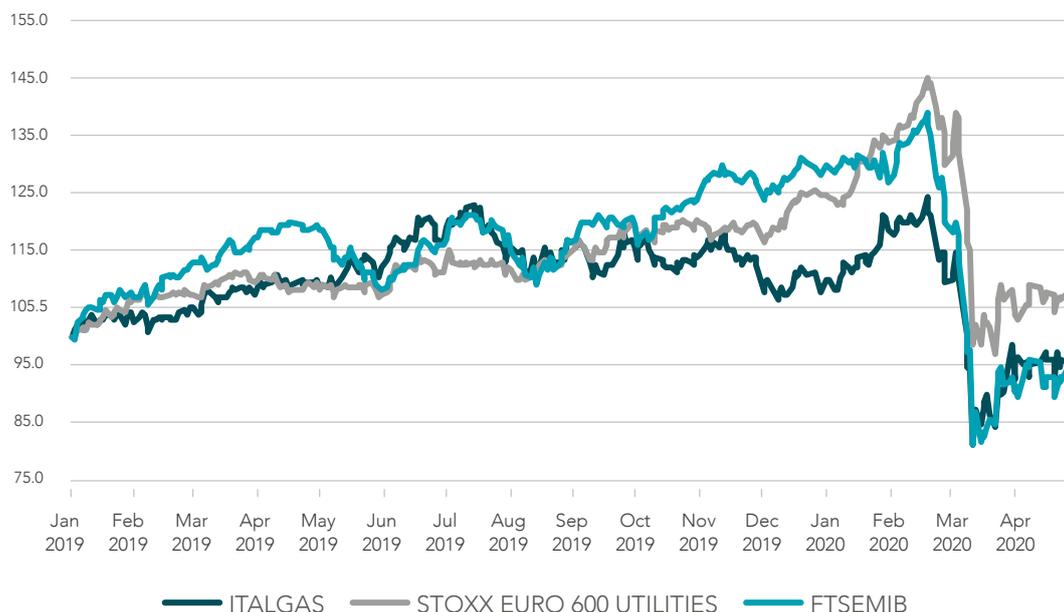
Dividend per share (euro cents)



ITALGAS VS. FTSE MIB AND EURO STOXX 600 UTILITIES

(2 January 2018 – 30 April 2020)

Base 2 January 2019 = 100



How to invest

Anyone acquiring Italgas shares becomes an owner of a portion of the Company's capital. The status of shareholder not only entitles the investor to be remunerated through the distribution of earnings, but also to take an active part in the Company's life, contributing to decisions that are discussed and voted upon in the Shareholders' Meeting.

Requisites

In order to become an Italgas shareholder, you will need a securities deposit account with an authorized intermediary, such as a bank or a brokerage firm ("SIM").

Purchasing shares

Italgas shares are purchased on the Italian Stock Exchange, with the investor indicating to the intermediary the quantity of shares that he/she wishes to put into his/her portfolio. It is also possible to specify a maximum price limit for the purchase, as well as a time period for the order's validity. If the order is submitted without any maximum price being specified, the purchase will be done on the basis of best execution, namely, at the lowest price available for the quantity of shares being sold.

The intermediary will provide a notification of order execution when completed. At that time, the Italgas shares will be booked to the securities deposit account.

Monitoring investment performance

The **Investors** section of the corporate web site contains a sub-section dedicated to the **Share**, which makes it possible to track Italgas stock-market performance, compare the Italgas shares with those of peers, and calculate an updated value of an investor's holding at any time.

Collecting dividends

All investors who own Italgas shares at the record date (i.e. on 19 May 2020) are entitled to receive the annual dividend approved by the Shareholders' Meeting for the fiscal year 2019.

The amount of the dividend payment will be automatically credited to the shareholder's current account through the financial intermediary with whom the securities account is held.

Italgas dividends paid to physical persons who are tax residents of Italy are subject to a source withholding tax at a rate of 26%. Additional information on the subject can be found on the web site of the Italian Revenue Agency (www.agenziaentrate.gov.it).

In order to avoid dual taxation, Italgas shareholders who receive dividends and are not residents in Italy may file for a tax reimbursement. Such reimbursement is governed by specific treaties between Italy and the foreign country of residence. Additional information on the subject can be found on the web site of the Italian Ministry of the Economy and Finance, at the following link:

<http://www.finanze.gov.it/opencms/it/fiscalita-comunitaria-e-internazionale/convenzioni-e-accordi/convenzioni-per-evitare-le-doppie-imposizioni/>

Participating in the Shareholders' Meeting

Monitoring the notice

The Shareholders' Meeting is convened through a **notice** published on Italgas website and the authorized storage mechanism eMarket Storage.

The abbreviated notice for the 2020 Shareholders' Meeting was published on two newspapers, Il Sole 24 Ore and Financial Times. When a Shareholders' Meeting is convened for the purpose of appointing the Board of Directors and the Board of Statutory Auditors, the meeting notice is published at least 40 days prior to the date of the meeting, while normally it can be published 30 days in advance. **The Italgas Shareholders' Meetings are held in a single session.**

Confirming attendance

In order to participate and vote at the Shareholders' Meeting, the shareholder must own the Italgas shares at the record date, which is the seventh open market day prior to the date of the Shareholders' Meeting (30 April 2020 – record date), and must send a **notice** to the Company, through the authorized intermediary, **of participation in the Shareholders' Meeting**. The notice must be received by Italgas no later than on the third open market day prior to the Shareholders' Meeting (7 May 2020).

Participating in the Shareholders' Meeting

Italgas Shareholders' Meeting is held in ordinary session, in a single call, on 12 May 2020, at 11:00 am, in Milan, via Carlo Bo 11. Considering the current emergency, it will be possible to participate to the Meeting exclusively through the Shareholder representative designated by the Company, to whom a proxy must be conferred.

Proxy voting

The proxy along with voting instructions on all or some of the proposals on the Meeting agenda may be conferred, free of charge, to the **Shareholder Representative designated by the Company**. For the 2020 Shareholders' Meeting, Italgas Designated Representative is Georgeson srl. The special proxy form, which can be downloaded from the Italgas web site (in the sub-section: Governance/ Corporate Governance System/ Shareholders' Meetings/Meeting 2020), must be received by the Company by no later than the end of the second open market day prior to the date of the Shareholders' Meeting, namely 8 May 2020, by the certified email address italgas.assemblea@pec.italgas.it.

Enquires

The Designated Representative will be available to Shareholders to provide information and clarifications via the freephone number 800 123794 for those calling from Italy and +39 06 42171834 for those calling from abroad, as well as via e-mail to rappresentanteitalgas@georgeson.com. For any additional information regarding the Shareholders' Meeting and the relevant procedures it is possible to:

- visit the corporate website www.italgas.it in the section: Governance/Corporate Governance System/Shareholders' Meeting/ 2020 Meeting,
- write to the email address segreteriasocietaria@italgas.it,
- call the number +39 06 42171805.

Asking questions

Before the Meeting you have the right to submit questions, arranging for them to reach the Company by 30 April 2020 through the email address italgas.assemblea@pec.italgas.it or through the dedicated section Governance/ Corporate Governance System/Shareholders' Meeting/ 2020 Meeting on the corporate website www.italgas.it, providing the documentation that demonstrates ownership of the rights. Before asking questions, please check for availability in the FAQ section of the corporate website.

Keeping up to date and getting involved

Financial Calendar

Consolidated Financial Statements and Draft Financial Statements as at 31 December 2019; Dividend proposal for 2019; Report on Corporate Governance and Ownership Structure 2019; Report on Remuneration 2019; Sustainability Report 2019

11 March 2020

Board of Directors

Press Release and Conference Call*

First quarter 2020 Report as at 31 March 2020

29 April 2020

Board of Directors

Press Release and Conference Call**

Shareholders' Meeting

12 May 2020

Press Release***

FY2019 dividend

20 May 2020 Payment date

18 May 2020 Ex-dividend date

2020-2026 Strategic Plan

10 June 2020

Board of Directors

11 June 2020

Press Release and Strategy Presentation*

Second quarter 2020 Report and Interim Financial Report as at 30 June 2020

27 July 2020

Board of Directors

Press Release and Conference Call**

Third quarter 2020 Report as at 30 September 2020

29 October 2020

Board of Directors

Press Release and Conference Call**

How to stay informed

The corporate web site (www.italgas.it) is the main reference point for staying informed on a real-time basis and learning more about Italgas.

The **Investors** section of the web site contains disclosure documents, such as **Financial Statements** and **Presentations**, as well as information about share performance and financials, all of which is useful for evaluating investment decisions. The subsection entitled Retail shareholders/ Publications allows for consulting documents that assist shareholders in better understanding Italgas, the natural gas distribution business, and the way in which the financial markets reflect the Company's and the sector's historical performance and prospects. In addition to this Guide, the publications include the IG focus newsletter dedicated to investors.

Press Releases & News can be found in the **Media** section.

Lastly, the **Governance** section contains the Company's **By-laws** and its **Ethics Code**, while the 2020 Shareholders' Meeting subsection presents the **Shareholders' Meeting Regulations** and documentation useful for participating in the Shareholders' Meeting and finding out about voting results.

Shareholders may also browse social-media channels for continuous updates of news. Italgas is present on Twitter, Facebook, LinkedIn, You-Tube and Instagram.

* Press release will be issued in the morning (non trading hours). Conference call for the presentation of results/ Strategic Plan in the afternoon on the same day.

** Press release will be issued at the end of the BoD (trading hours). Conference Call for the presentation to the financial community of results will be held in the afternoon on the same day.

*** Press release will be issued at the end of Shareholders' Meeting.

Glossary

The following glossary focuses on financial, commercial and technical terms used in this publications. A comprehensive glossary is available in the 2019 Annual Report.

Financial terms

Cash flow

Net cash flow from operating activities (cash flow) is represented by the cash generated by a company over a certain period of time. Specifically, the difference between current inflows (mainly cash revenue) and current cash outflows (costs in the period that generated cash outflows).

EBITDA (Gross operating profit)

EBITDA, calculated as the sum of values relating to the Operating profit and Depreciation and amortisation.

Adjusted EBITDA

Gross operating profit, determined by subtracting from the EBITDA the components of the total income classified as special item.

EBIT (Operating profit)

Result of the operating performance, calculated as the sum of the values related to Net income, Income taxes, and Net finance costs excluding Net income from financial investments.

Free cash flow

The free cash flow represents the free cash flow of the company and is the difference between the cash flow from operating activities and the cash flow for investments in fixed assets.

Net financial debt

Indicator of capacity to cope with financial obligations, determined as the sum of the values relating to Short and long-term loans, net of Cash and cash equivalents.

Commercial and technical terms

ATEM

Minimum Geographical Areas for conducting tenders and assigning the gas distribution service calculated as 177 pursuant to the definition of Article 1 of the Ministerial Decree of 19 January 2011. The Municipalities belonging to each area are listed in the Ministerial Decree of 18 October 2011.

Concession

The deed by which a Local authority entrusts a company to the management of a service which falls within the scope of the prerogatives of this Authority, and for which said company assumes the operating risk.

Local Tender

The local tender is the only tender for the concession of the gas distribution service carried out in each of the 177 ATEM identified by Decree of the Ministry of Economic Development on 19 January 2011, pursuant to Arts. 1 and 2 of the Decree of the Ministry of Economic Development on 19 January 2011.

Gas distributed or circulated

Amount of gas redelivered to users of the distribution network at the redelivery points.

Regulatory Asset Base (RAB)

The term RAB (Regulatory Asset Base) refers to the value of net invested capital for regulatory purposes, calculated on the basis of the rules defined by Regulatory Authority for Energy, Networks and Environment (ARERA) for determining the reference tariff.

WACC

Weighted Average Cost of Capital. Rate of return on net invested capital.

Useful sources

Borsa Italiana

www.borsaitaliana.it

Consob

www.consob.it

Regulatory Authority for Energy, Networks and Environment

www.arera.it

eMarket STORAGE system of regulated information

www.emarketstorage.com

The Italgas Shareholder is a publication managed by the Investor Relations Department.
Concept, editorial support and layout: Blue Arrow.

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Via Carlo Bo, 11

20143 Milano

Shareholders who wish to get more information about the Italgas
Shareholders' Meeting may also contact the Company by telephone (+39 06 4217 1805).

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20143 Milan - Italy

Share Capital Euro 1,001,231,518.44

VAT registration number 09540420966

www.italgas.it



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italgas.it

