



THE ITALGAS SHAREHOLDER

HOW TO BECOME A SHAREHOLDER, TO STAY INFORMED,
AND TO PLAY AN ACTIVE ROLE IN THE COMPANY



How to become a shareholder, to stay informed, and to play an active role in the Company

DEAR SHAREHOLDERS,

This Guide will give you an overview of Italgas activities, strategies and performance. It also includes comprehensive data on Italgas shares and stock-market metrics. The final pages of the document offer practical information on how Italgas shareholders can actively exercise their role: how to get information, invest and monitor share performance; lastly, how to participate

in the Company's events through voting at the Shareholders' Meeting.

The Guide selects a range of important issues, but it is not all-inclusive: we recommend that you visit the corporate web site (www.italgas.it) and contact the Investor Relations Department to gain a better knowledge and understanding of Italgas, and to remain regularly updated about the Company.

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ITALGAS KEY FIGURES



Italgas Group

Municipalities under concession

- Consolidated companies
- Subsidiaries

(data as of 31 December 2020)

Group operating metrics

73,058 KM OF NETWORK

1,887 MUNICIPALITIES UNDER CONCESSION

7.749 MN ACTIVE METERS

35% MARKET SHARE BY ACTIVE METERS

8.7 BMC GAS DISTRIBUTED IN 2020

4,029 EMPLOYEES

Of which subsidiaries

1,873 KM OF NETWORK

61 MUNICIPALITIES UNDER CONCESSION

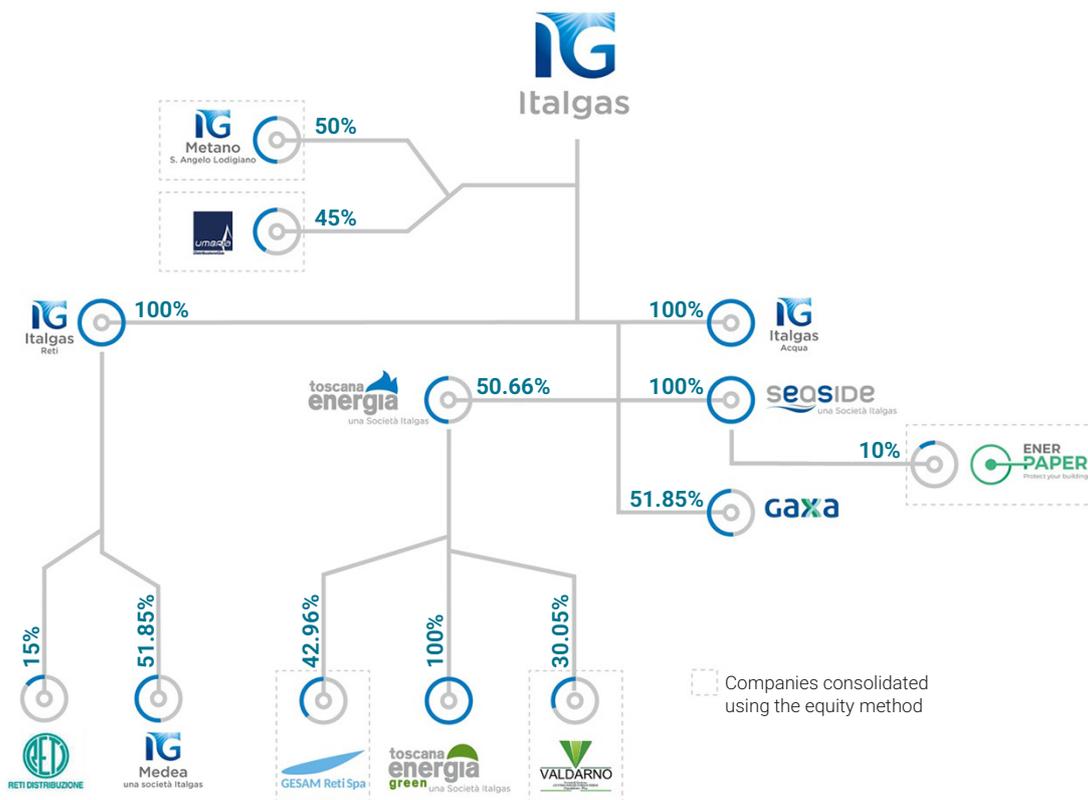
0.154 MN ACTIVE METERS

0.1% MARKET SHARE BY ACTIVE METERS

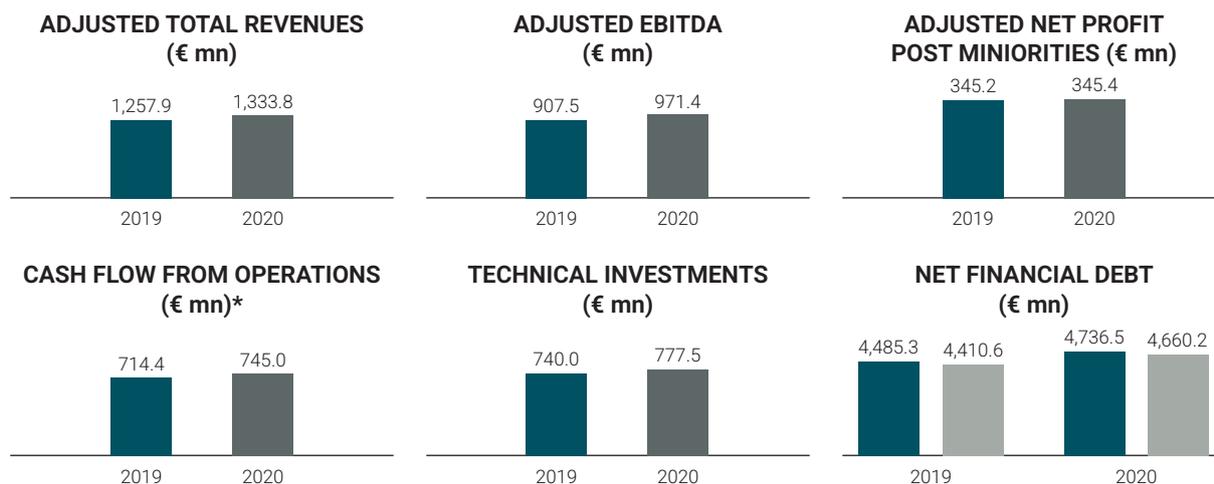
0.3 BMC GAS DISTRIBUTED IN 2020

44 EMPLOYEES

ITALGAS PROFILE



The main KPIs of the 2020 Income Statement are on the rise for the fourth consecutive year from the return to the Stock Market, despite the restrictions due to the health emergency and the negative impacts of the new regulatory framework.



* Including operating leases

** Leasing ex IFRS 16: €76.3mn at 2020YE and €74.7mn at 2019YE

● Net Financial Debt

● Net Financial Debt ex IFRS 16**

In 2020, Revenues and Adjusted EBITDA increased by 6% and 7% respectively, leveraging on cost control and full consolidation of Toscana Energia, consolidated with equity method until 3Q 2019. Adjusted Net Profit is substantially in line with the previous year's results, while benefiting from a cost of

debt of less than 1%. Technical investments reached an all-time high of €777.5mn, largely financed by an Operating Cash Flow of €745.0mn, up 4.3% compared to 2019. Net debt at the end of 2020 amounted to €4,736.5mn (+5.6%), including IFRS16 financial liabilities of €76.3mn.

GOVERNANCE

SHAREHOLDERS' MEETING

Board of directors

9 members

Independent directors: 6 out of 9 members⁽¹⁾
Gender representation: 3 women out of 9 members

Control and Risk
and
Related-Party
Transactions
Committee

Appointments
and
Remuneration
Committee

Sustainability
Committee

Board of statutory auditors

3 members

The documentation concerning the items of the agenda for the 2021 Shareholders' Meeting is available at the Company's registered offices, through the authorized storage mechanism "eMarket STORAGE" (www.emarketstorage.com) and on the Company website www.italgas.it (Governance/ Corporate Governance System/Shareholders' Meeting/ Meeting 2021).

Board of Directors

in office till the approval of 2021 Financial Statements

Non-Executive Director and Chairman

Alberto Dell'Acqua⁽¹⁾

Chief Executive Officer and General Manager

Paolo Gallo

Non-Executive Directors

Maurizio Dainelli

Yunpeng He

Giandomenico Magliano, independent

Andrea Mascetti, independent

Paola Annamaria Petrone, independent

Silvia Stefini, independent

Veronica Vecchi, independent

The Committees are composed of three Directors.

- The Committee for Control and Risks and Transactions with Related Parties is composed of independent directors only;
- the Appointments and Remuneration Committee is composed of non-executive directors, the majority of whom are independent;
- the Sustainability Committee is composed by non-executive directors, the majority of whom are independent.

⁽¹⁾ The independence requirements set out in the Consolidated Finance Act (TUF) and the Corporate Governance Code have been ascertained as of 10 March 2021 for five non-executive Directors and the Chairman Alberto Dell'Acqua, pursuant to both the Consolidated Law on Finance and the Corporate Governance Code.

The 2021 Ordinary Shareholders' Meeting is called to approve:

- 2020 Financial Statements,
- allocation of the profits for the year and distribution of the dividend,
- Report on remuneration policy and compensations paid, as well as the resolutions on the second section of the 2021 Remuneration Report,
- 2021-2023 Co-Investment Plan reserved for employees of Italgas Group.

The 2021 Extraordinary Shareholders' Meeting is called to approve:

- the proposal for free share capital increase, to be reserved for employees of Italgas Group, in the nominal maximum amount of €5,580,000 of a corresponding amount taken from retained earning reserves, with the issuance of no more than 4,500,000 ordinary shares. Shares can be issued in more than one tranche before the deadline of 30 June 2026.

2021-2023 Co-Investment Plan has medium-long term objectives:

- Ensure alignment between the interests of management and shareholders,
- Support the retention of key resources,
- Activate an incentive system strongly linked to the business results achieved and the creation of long-term value for shareholders, thus promoting the sustainable success of the Group.

STRATEGIC LEVERS

The 2020-2026 Strategic Plan, presented on 30 October 2020, is based on a significant investment program, for a total amount of 7.5 billions euros.

The Plan is articulated in **four strategic pillars**:

1. core business development through organic growth, M&A, gas tenders and international expansion,
2. digital transformation,
3. new development opportunities that exploit the Group's expertise in the water and Energy Efficiency sectors,
4. the solid and efficient financial structure and the returns for shareholders.

Across all the four pillars identified, the concept of **sustainability** is consistently present.

Italgas is the **gas distribution leader** in Italy, with a market share, including subsidiaries, that at the end of 2020 exceeds 35% of total redelivery points. Italgas intends to further strengthen its widespread presence throughout Italy. Through **organic growth** it expects to be able to increase its market share to 37%, while the contribution of the tenders will provide substantial acceleration to growth. Therefore, at the end of the plan, with a total of 9.8 million redelivery points, the market share is expected to reach 45%.

Italgas has been assigned four of the five tenders for gas concessions completed to date: Torino1 and Torino2, Valle d'Aosta and Belluno.

Out of €7.5bn total investments, €2bn have been allocated to new tenders, which are expected to be completed within the Plan's period.

The **digitization** continues to transform networks and processes, acting as a fundamental lever for value creation, with a positive impact especially in terms of reduction of operating costs, investments efficiency and higher revenues. Existing skills in regulation and technology can be applied to **water distribution**, a sector in which Italgas Acqua already serves the city of Caserta and four municipalities in the province. **Energy Efficiency** also provides attractive growth opportunities, by leveraging on a greater integration of the two EsCos, Seaside and Toscana Energia Green, which are already part of the Group. Italgas today has an optimal **financial structure**, which it intends to maintain, with the aim to continue to profit from solid investment grade ratings on its debt.

Lastly, **the dividend policy** is designed to allow shareholders to benefit from the growth of the business.

With the 2020 review, Italgas inclusion in the Dow Jones Sustainability World Index was confirmed. This also proves that the sustainable approach is fully integrated in its strategy.

REGULATORY FRAMEWORK

With 95.9% of 2020 revenues deriving from regulated operations, Italgas places its business plans within the regulatory framework set by ARERA. The ongoing regulatory period started on 1 January 2020 and lasts until the end of 2025, whereas the WACC period, which establishes the rate of return on invested capital, runs until the end of 2021.

2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027
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Fifth regulatory period
(parametri: beta, X-factor, opex)

WACC period
(parameters: risk free rate, country risk premium, inflation, gearing, cost of debt, tax rate)

WACC period
(parameters: risk free rate, country risk premium, inflation, gearing, cost of debt, tax rate)

For the 2020-2021 period, the regulatory allowed return for metering has been reduced from 6.8% to 6.3% real pre-tax, taking it to the same level allowed for distribution activities. OpEx recognition per redelivery point has been reduced and the efficiency factor (X factor) has been set at 3.53% for distribution, 0% for metering and 1.57% for commercialization.

STRATEGIC ACHIEVEMENTS

TARGETS OF THE 2020-2026 STRATEGIC PLAN

Overall investments of €7.5bn, of which €2bn for gas tenders

- €3.06bn for the extension and maintenance of the network,
- €1.09bn for the digital transformation of networks and processes,
- €420mn for the Sardinia methanization (completion by 2023),
- €370mn for additional perimeter in gas distribution (M&A deals and related capex),
- €360mn for centralized activities, such as ICT and Real Estate,
- €240mn for new opportunities in two businesses: Water and Energy Efficiency.

Program of operational efficiency

Leverage technological innovation and digitization to achieve new levels of efficiency. The benefits expected from the digitization program are €210mn over the Plan period (+€50mn vs. the previous Plan), including lower costs. Italgas aims to offset the negative impact of the X factor that the Regulator has set at challenging levels.

Maintaining a virtuous and efficient financial structure

Focus on the optimization of both the structure and the cost of debt. By leveraging the robust cash generation, keep rating indicators at levels in line with a solid investment grade area. Net Debt/RAB ratio consistently <70%. FFO/Net Debt ratio >10%.

Dividend policy for the 2020-2023 four-year period

- Dividend equal to the higher of
- (i) the amount resulting from the 2019 DPS (€0.256) increased by 4% per annum and
 - (ii) the DPS equivalent to 65% of the adjusted earning per share.

RESULTS ALREADY ACHIEVED

In 2020, €777.5mn of capex deployed (+5.1% vs. 2019 and +106% vs 2016) despite lockdown limitations. Investments focused on the network, with 905km of new pipelines developed, of which 334km in Sardinia. Smart meters installed in 2020: 1.22mn including affiliates, for an overall amount of 7.49mn already installed. 88% of Italgas meters is smart.

Operating costs adjusted were €362.4mn in 2020: +€12mn (3.4%) vs. 2019, despite a €30.7mn impact of Toscana Energia consolidation: net efficiencies at €20.5mn. LFL change: -6% yoy.

At the end of 2020, 86.5% of debt at fixed rate. Debt cost below 1%, a best-in-class level in the industry, and limited exposure to interest rate volatility.

The dividend proposed for 2020 is €27.7c (+8.2% vs. 2019) - more than double the growth vs the floor indicated in the dividend policy.

ITALGAS ON THE STOCK EXCHANGE

ITALGAS SHARES

Official listing: Italian Stock Exchange - MTA
Segment: Blue Chips
Type: ordinary shares
Index membership: FTSE MIB, FTSE Italy All-Share, DJ Stoxx 600 Utility, Dow Jones Sustainability World Index, FTSE4Good

Number of outstanding shares as of 31 March 2021: 809,768,354
Market capitalization as of 31 March 2021: €4.48bn
ISIN code: IT0005211237
Reuters code: IG.MI
Bloomberg code: IG IM



In 2020, Italgas has been included for the second time in the Dow Jones Sustainability Index World, with a score of 82. The Company has also been included for the fourth consecutive year both in the series of FTSE4Good indices and in the MSCI Italy Small Cap Index. Moreover, since 2019 Italgas is a member of the ECPI indices. In 2020, CDP confirmed the inclusion in the Climate Change B list, while for the second time in a row Standard Ethics assigned to Italgas the E+ sustainability rating with a stable outlook. Lastly, in the past year, ISS upgraded the Company's sustainability rating to A- under its ESG Corporate Rating assessment process.

ITALGAS BONDS

ISSUER RATING	ISSUER RATING
MOODY'S	FitchRatings
Last update: 3 Dec. 2020	Last update: 3 Dec. 2020
Long-term: Baa2	Long-term: BBB+
Short-term: Not assigned	Short-term: Not assigned
Outlook: Stable	Outlook: Stable

At year-end 2020, Italgas financial payables and bonds (including €6.3mn of financial payables ex IFRS16) amount to €5.41bn, of which €3.85bn are issued bonds with an 8-year average maturity. Italgas also has €500mn of undrawn committed credit lines expiring in October 2021. Net of the impacts deriving from financial debts ex IFRS16, 86.5% of the total debt is at fixed rate; Italgas can therefore count on a low exposure to interest rate volatility. Moreover, the Company has no significant refinancing need. At the end of 2020, the average cost of debt is below 1% - a best-in-class level in the industry - with solid investment-grade ratings.

	5-year bond	10-year bond	7-year bond	12-year bond	11-year bond	12-year bond	5-year bond
Amount	€269mn	€756mn	€484mn	€758mn	€596mn	€496mn	€496mn
Maturity	01.19.2022	01.19.2027	03.14.2024	01.18.2029	04.24.2030	12.11.2031	06.24.2025
Coupon	0.500%	1.625%	1.125%	1.625%	0.875%	1.000%	0.250%

(December 2020 update)

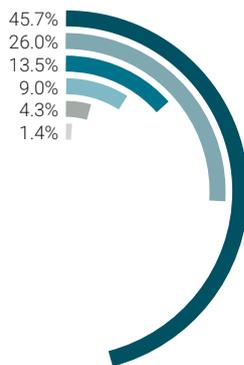
SHAREHOLDING STRUCTURE

At the end of December 2020, the Company's share capital amounts to 1,001,231,518.44 euro, represented by 809,135,502 shares without indication of nominal value, while free float is 60.5%. At the end of December 2020, investment funds that include socially responsible investing (SRI) criteria in their screening process represent approximately 14% (vs. 5% at 2019YE) of total Italgas shareholders and approximately 30% of Italgas institutional investors. Relevant participations, relative to holders that own more than 3% of Italgas share capital:

	No. shares owned
CDP Reti SpA	210,738,424
Snam SpA	109,233,293
Lazard Asset Management LLC	70,634,336
Romano Minozzi	34,706,531
BlackRock Inc.	38,284,439
Sun Life Financial Inc.	27,644,982

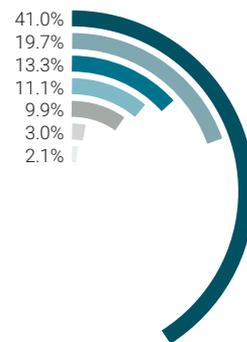
Source: Shareholder register, information available and communications received pursuant to Art. 120 of the Consolidated Financial Act (TUF). Update: 31 December 2020.

SHAREHOLDERS' STRUCTURE



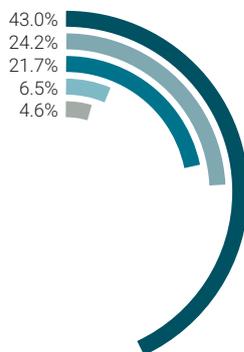
- Institutional investors
- Retail investors
- CDP Reti
- Snam
- Romano Minozzi
- Bank of Italy

SHAREHOLDING GEOGRAPHICAL BREAKDOWN



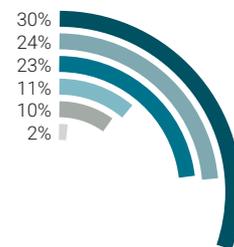
- Italy- Strategic investors
- USA and Canada
- Italy-Retails
- UK and Ireland
- Continental Europe
- Italy-Institutionals
- Rest of the World

GEOGRAPHICAL DISTRIBUTION OF INSTITUTIONAL INVESTORS



- USA and Canada
- UK and Ireland
- Continental Europe
- Italy-Institutionals
- Rest of the World

INSTITUTIONAL INVESTORS BY INVESTMENT STYLE



- Value
- Index
- Growth
- GARP
- Other
- Hedge

(December 2020 update)

SHAREHOLDER RETURNS

The Board of Directors has proposed to the Shareholders' Meeting, called for **20 April 2021**, to approve the distribution of a **0.277-euro dividend per share, 8.2% higher** than that of 2019. The **dividend yield**, calculated on the official price at the end of 2020 (5.2 euro), amounts to **5.3%**.

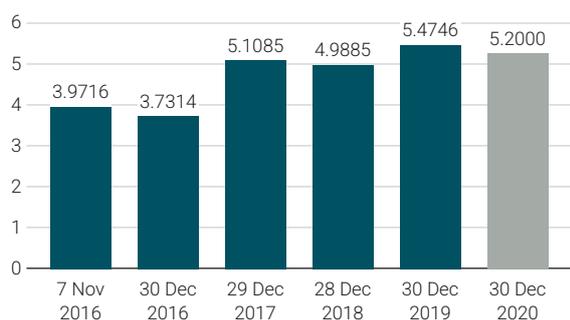
The proposed dividend confirms the commitment - indicated in the 2020-2026 Strategic Plan - to an attractive, growing and sustainable shareholder remuneration policy. For the 2020-2023 four-year period, such policy envisages the distribution of a dividend equal to the higher of (i) the 0.256-euro floor resulting from the 2019 DPS, increased by 4% per annum and (ii) 65% of the adjusted EPS.

The 2020 dividend will be paid as of **26 May 2021**, with an ex-dividend date of **24 May 2021** and record date of 25 May 2021.

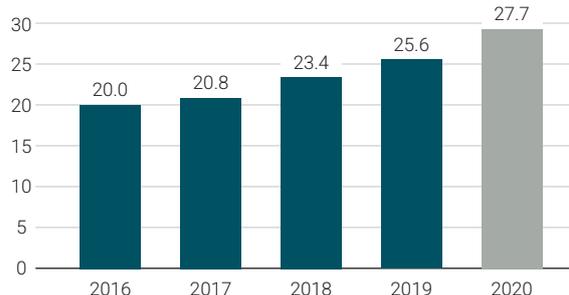


From 7 November 2016, when Italgas shares were re-listed, to 31 December 2020, the stock price increased by 30.9%, while dividends per share cumulatively distributed amounted to 0.898 €. Therefore, cumulative Total Shareholder Return was 56.4%.

ITALGAS OFFICIAL SHARE PRICE (€)



DIVIDEND PER SHARE (EURO CENTS)



ITALGAS VS. FTSE MIB AND EURO STOXX 600 UTILITIES

(2 January 2020 - 31 March 2021)

Base 2 January 2020 = 100



HOW TO INVEST

Anyone acquiring Italgas shares becomes an owner of a portion of the Company's capital. The status of shareholder not only entitles the investor to be remunerated through the distribution of earnings, but also to take an active part in the Company's life, contributing to decisions that are discussed and voted upon in the Shareholders' Meeting.

REQUISITES

In order to become an Italgas shareholder, you will need a securities deposit account with an authorized intermediary, such as a bank or a brokerage firm ("SIM").

PURCHASING SHARES

Italgas shares are purchased on the Italian Stock Exchange, with the investor indicating to the intermediary the quantity of shares that he/she wishes to put into his/her portfolio. It is also possible to specify a maximum price limit for the purchase, as well as a time period for the order's validity. If the order is submitted without any maximum price being specified, the purchase will be done on the basis of best execution, namely, at the lowest price available for the quantity of shares being sold. The intermediary will provide a notification of order execution when completed. At that time, the Italgas shares will be booked to the securities deposit account

MONITORING INVESTMENT PERFORMANCE

The Investors section of the corporate web site contains a sub-section dedicated to the Share, which makes it possible to track Italgas stock-market performance, compare the Italgas shares with those of peers, and calculate an updated value of an investor's holding at any time.

COLLECTING DIVIDENDS

All investors who own Italgas shares at the record date (i.e., on 26 May 2021) are entitled to receive the annual dividend approved by the Shareholders' Meeting for the fiscal year 2020.

The amount of the dividend payment will be automatically credited to the shareholder's current account through the financial intermediary with whom the securities account is held. Italgas dividends paid to physical persons who are tax residents of Italy are subject to a source withholding tax at a rate of 26%. Additional information on the subject can be found on the web site of the Italian Revenue Agency www.agenziaentrate.gov.it. In order to avoid dual taxation, Italgas shareholders who receive dividends and are not residents in Italy may file for a tax reimbursement. Such reimbursement is governed by specific treaties between Italy and the foreign country of residence. Additional information on the subject can be found on the web site of the Italian Ministry of the Economy and Finance, at the following link: <https://www.finanze.gov.it/opencms/it/Fiscalita-dellUnione-europea-e-internazionale/convenzioni-e-accordi/convenzioni-per-evitare-le-doppie-imposizioni/index.html>.

PARTICIPATING IN THE SHAREHOLDERS' MEETING

MONITORING THE NOTICE

The Shareholders' Meeting is convened through a **notice** published on Italgas website and the authorized storage mechanism eMarket Storage. The abbreviated notice for the 2021 Shareholders' Meeting was published on two newspapers, Il Sole 24 Ore and Financial Times.

When a Shareholders' Meeting is convened for the purpose of appointing the Board of Directors and the Board of Statutory Auditors, the meeting notice is published at least 40 days prior to the date of the meeting, while normally it can be published 30 days in advance.

The Italgas Shareholders' Meetings are held in a single session.

CONFIRMING ATTENDANCE

In order to participate and vote at the Shareholders' Meeting, the shareholder must own the Italgas shares at the record date, which is the seventh open market day prior to the date of the Shareholders' Meeting (**9 April 2021 – record date**), and must send a notice to the Company, through the authorized intermediary, **of participation in the Shareholders' Meeting**. The notice must be received by Italgas no later than on the third open market day prior to the Shareholders' Meeting (15 April 2021).

PARTICIPATING IN THE SHAREHOLDERS' MEETING

Italgas Shareholders' Meeting is held in ordinary and extraordinary session, in a single call, on 20 April 2021, at 11:00 am, in Milan, via Carlo Bo 11. Considering the current emergency, it will be possible to participate to the Meeting exclusively through the Shareholder representative designated by the Company, to whom a proxy must be conferred.

PROXY VOTING

The **proxy** along with voting instructions on all or some of the proposals on the Meeting agenda **may be conferred, free of charge, to the Shareholder Representative designated by the Company**. For the 2021 Shareholders' Meeting, Italgas Designated Representative is Georgeson srl. The special proxy form, which can be downloaded from the Italgas web site (in the sub-section: Governance/ Corporate Governance System/ Shareholders' Meeting/ Meeting 2021), must be received by the Company by no later than the end of the second open market day prior to the date of the Shareholders' Meeting, namely 16 April 2021, by the certified email address italgas.assemblea@pec.italgas.it.

ENQUIRES

The Designated Representative will be available to Shareholders to provide information and clarifications via the freephone number 800 123794 for those calling from Italy and +39 06 42171834 for those calling from abroad, as well as via e-mail to rappresentanteitalgas@georgeson.com.

For any additional information regarding the Shareholders' Meeting and the relevant procedures it is possible to:

- visit the corporate website www.italgas.it, in the section: Governance/Corporate Governance System/Shareholders' Meeting/Meeting 2021
- write to the email address segreteria societaria@italgas.it
- call the number +39 06 42171805

ASKING QUESTIONS

Before the Meeting you have the right to submit questions, arranging for them to reach the Company by 9 April 2021 through the email address italgas.assemblea@pec.italgas.it or through the dedicated section Governance/Corporate Governance System/ Shareholders' Meeting/Meeting 2021 on the corporate website www.italgas.it, providing the documentation that demonstrates ownership of the rights. Before asking questions, please check for availability in the FAQ section of the corporate website.

KEEPING UP TO DATE AND GETTING INVOLVED

FINANCIAL CALENDAR

Integrated Annual Report and Draft Financial Statements as of 31 December 2020; Dividend proposal for 2020; Report on Corporate Governance and Ownership Structure 2020; Report on Remuneration 2021; Convening Shareholders' Meeting

10 March 2021

Board of Directors

11 March 2021

Press Release and Conference Call*

Shareholders' Meeting

20 April 2021 in single call

Press Release**

First quarter 2021 Report as of 31 March 2021

4 May 2021

Board of Directors

5 May 2021

Press Release and Conference Call*

FY2020 dividend

26 May 2021

Payment date

24 May 2021

Ex-dividend date

2021-2027 Strategic Plan

14 June 2021

Board of Directors

15 June 2021

Press Release and Strategy Presentation*

Interim Financial Report as of 30 June 2021

26 July 2021

Board of Directors

27 July 2021

Press Release and Conference Call*

Third quarter 2021 Report as of 30 September 2021

26 October 2021

Board of Directors

27 October 2021

Press Release and Conference Call*

HOW TO STAY INFORMED

The corporate web site (www.italgas.it) is the main reference point for staying informed on a real-time basis and learning more about Italgas.

The **Investors** section of the web site contains disclosure documents, such as **Financial Statements** and **Presentations**, as well as information about share performance and financials, all of which is useful for evaluating investment decisions. The two subsections entitled **Retail shareholders and Publications** allow for consulting documents that assist shareholders in better understanding Italgas, the natural gas distribution business, and the way in which the financial markets reflect the Company's and the sector's historical performance and prospects. In addition to this Guide, the publications include the IG focus newsletter and the Financial Markets Review, both of them dedicated to investors.

Press Releases & News can be found in the **Media** section.

Lastly, in the landing page of the **Governance** section you may find the Company's **Ethics Code**, while the **By-laws** is in the Corporate Governance System subsection. The **Shareholders' Meeting Regulations**, together with documentation useful for participating in the Shareholders' Meeting and finding out about voting results, is available at the page Governance/Corporate Governance System/Shareholders' Meeting.



Shareholders may also browse social-media channels for continuous updates of news. Italgas is present on Twitter, Instagram, Facebook, LinkedIn and YouTube.

* Press release will be issued in the morning (non trading hours). Conference call for the presentation of results/Strategic Plan on the same day.

** Press release will be issued at the end of Shareholders' Meeting.

GLOSSARY

The following glossary focuses on financial, commercial and technical terms used in this publications. A comprehensive glossary is available in the 2020 Integrated Annual Report.

FINANCIAL TERMS

Cash flow

INet cash flow from operating activities (cash flow) is represented by the cash generated by a company over a certain period of time. Specifically, the difference between current inflows (mainly cash revenue) and current cash outflows (costs in the period that generated cash outflows).

EBITDA (Gross operating profit)

EBITDA, calculated as the sum of values relating to the Operating profit and Depreciation and amortisation.

Adjusted EBITDA

Gross operating profit, determined by subtracting from the EBITDA the components of the total income classified as special item.

EBIT (Operating profit)

Result of the operating performance, calculated as the sum of the values related to Net income, Income taxes, and Net finance costs excluding Net income from financial investments.

Free cash flow

The free cash flow is the surplus cash available to the Company. It represents the difference between the cash flow from operating activities and the net cash flow from investment activities.

Net financial debt

Indicator of capacity to cope with financial obligations, determined as the sum of the values relating to short and long-term loans, net of Cash and cash equivalents.

COMMERCIAL AND TECHNICAL TERMS

ATEM

Minimum Geographical Areas for conducting tenders and assigning the gas distribution service calculated as 177 pursuant to the definition of Article 1 of the Ministerial Decree of 19 January 2011. The Municipalities belonging to each area are listed in the Ministerial Decree of 18 October 2011.

Concession

The deed by which a Local authority entrusts a company to the management of a service which falls within the scope of the prerogatives of this Authority, and for which said company assumes the operating risk.

Local Tender

The local tender is the only tender for the concession of the gas distribution service carried out in each of the 177 ATEM identified by Decree of the Ministry of Economic Development on 19 January 2011, pursuant to Arts. 1 and 2 of the Decree of the Ministry of Economic Development on 19 January 2011.

Gas distributed or circulated

Amount of gas redelivered to users of the distribution network at the redelivery points.

Regulatory Asset Base (RAB)

The term RAB (Regulatory Asset Base) refers to the value of net invested capital for regulatory purposes, calculated on the basis of the rules defined by Regulatory Authority for Energy, Networks and Environment (ARERA) for determining the reference tariff.

WACC

Weighted Average Cost of Capital. Rate of return on net invested capital.

USEFUL SOURCES

Borsa Italiana

www.borsaitaliana.it

Consob

www.consob.it

Regulatory Authority for Energy, Networks and Environment

www.arera.it

emarket storage system of regulated information

www.emarketstorage.com

The Italgas Shareholder is a publication managed by the Investor Relations Department. Concept, editorial support and layout: Blue Arrow.

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Shareholders who wish to get more information about the Italgas Shareholders' Meeting may also contact the Company by telephone (+39 06 4217 1805).

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