



Contents

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- **QUALIFICATION PROCESS**
- **360 FEEDBACK VS. INTEGRATED SUPPLIER MANAGEMENT**
- ***** ITALGAS SUPPLIERS EVALUATION METRICS & REPORTING
- **REPUTATIONAL VERIFICATION (Due diligence)**
- **ECO-FIN INDEX (Economic-financial requirement)**
- **SUSTAINABILITY INDEX (Sustainability requirement)**
- **OPERATIVE INDEX (Technical & HESQ requirement)**
- **QUALIFICATION CONTRIBUTION**

INSPIRING PRINCIPLES IN THE RELATIONSHIP WITH SUPPLIERS



ETHICS AND SUSTAINABILITY

We pay primary attention to the environment, people and work ethics by actively involving suppliers in the implementation of Italgas principles.

TRANSPARENCY AND TRUST

We build trusting relationships that allow the provider to feel centered through clear, immediate and effective communication

QUALITY AND INNOVATION

We work with suppliers in a context of experimentation with new technologies, processes and approaches and we continuously seek advanced solutions to ensure the highest quality

We use fully digital, simplified and optimized processes

DIGITALIZATION

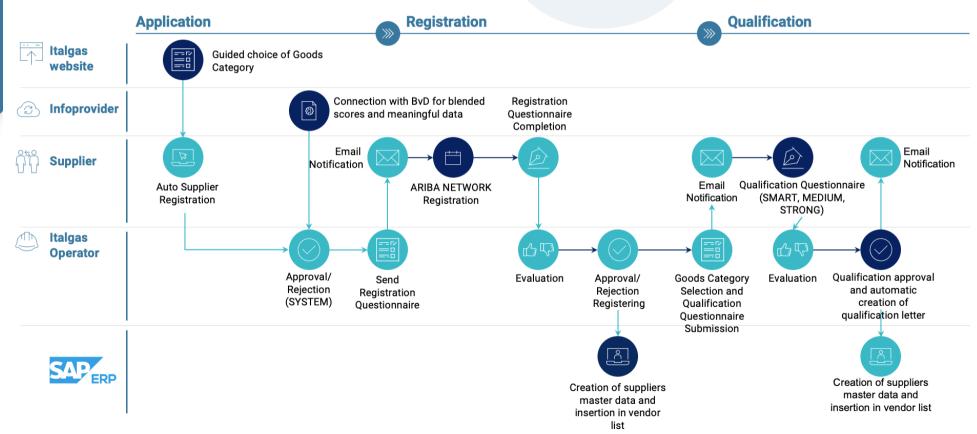
BUSINESS TOGETHER

We work in team, we create and consolidate over time the partnership with suppliers in a perspective of mutual enrichment.



QUALIFICATION PROCESS







360 FEEDBACK VS. INTEGRATED SUPPLIER MANAGEMENT



OPERATIVE RATING Feedback (I.R.)

Supplier's operative performance evaluation following the on-site technical audit

→ Monitoring report every 4 months



ECONOMIC-FINANCIAL RATING

Economic and financial performance evaluation and periodic monitoring

→ Online platform with external provider (BvD)

periodic of the economic monitoring index



SUSTAINABILITY RATING

Sustainability performance
assessment
and
periodic monitoring
→ Online platform with external
provider (Cribis)



Benefits:

- ✓ CONSTANT AND INTEGRATED

 MONITORING
- ✓ EASE OF FINDING INFORMATION
- ✓ TARGETED AND TIMELY ACTION
 PLANS



LEGAL RATING, GOVERNANCE, COMPLIANCE

Reputational verification

→ Constant monitoring report and always updated Green List

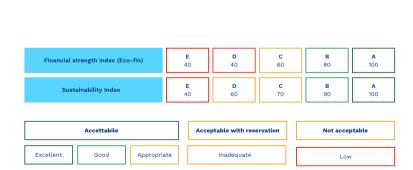


HEALTH, SAFETY, ENVIRONMENT, QUALITY RATING

On-site technical and ESG audits

→ Monitoring reports and corrective actions in verification to Italgas Teams (Qualification & HSE)

INTEGRATED SUPPLIER MANAGEMENT DASHBOARD







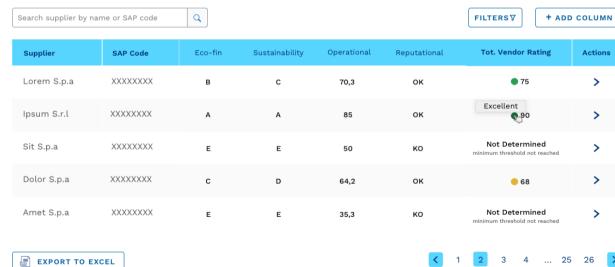
Report Vendor Rating

Hello Mario Rossi

From this page you can view the Vendor Rating of each qualified vendor.

The total Vendor Rating is given by the average of the Eco-fin, Sustainability, Operational and Reputational Rating indicators.

Click on the provider you want to monitor to access their detail.









REPUTATIONAL VERIFICATION (Due diligence)

For suppliers on the Italgas Vendor List, **compliance and reputation audits** are provided. The Italgas Evaluation Team guarantees all the necessary in-depth investigations in order to identify non-compliance with the requirements imposed by Italgas and **alignment with the Group's Code of Ethics**.

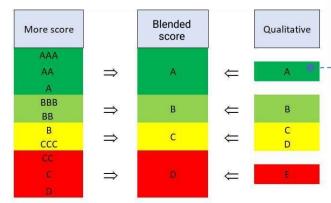


In the event of non-compliance with the reputational requirements, the Evaluation Team will prepare appropriate interventions, depending on the severity of the deficiency found by the Supplier.

ECO-FIN INDEX

Italgas does not admit companies with *Blended* score Eco-Fin of Class D

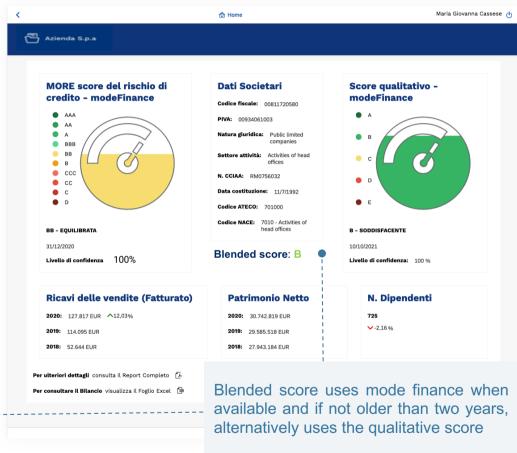
MORE master scale		
Macro categoria	MORE classe	Assessment
Società sane	AAA	La solvibilità dell'impresa è riterruta massima. La sua capacità di gestire il rischio è elevata.
	AA	La società ha una solvibilità molto alta.
	A	La società ha una solvibilità alta.
Società equilibrate	888	L'equilibrio patrimoniale, finanziario ed economico dell'impresa è considerato adeguato.
	BB	L'impresa presenta una sufficiente solidità patrimoniale e finanziaria in relazione al settore e al paese di appartenenza.
Società vulnerabili	В	La società presenta segnali di vulnerabilità.
	CCC	L'impresa mostra squilibri nella sua struttura patrimoniale, finanziaria ed economica
Società rischiose	CC	L'impresa mostra dei segnali di elevata vulnerabilità.
	C	L'impresa manifesta situazioni patologiche considerevoli: la sua solvibilità è ritenuta molto scarsa.
	D	La società non è più in grado di fronteggiare gli impegni finanziari.



EXTERNAL PROVIDER: Bureau van Dijk (Moody's)



Receipt of balance sheet and financial stability summary indicator data



DATA UPDATE: at any time by ITG and automatically at scheduled times (end of November each year).

In case of passage below the minimum threshold established by Italgas, a **warning** email is sent to inform the supplier of the worsening of its score and invite him to recover the gap within the next deadline.

SUSTAINABILITY INDEX

Italgas does not admit companies with sustainability scores of Class E



At the end of the questionnaire supplier will be able to download the **CRIF ESG compilation certificate**. At the end of the 12 months, the **certificate can be renewed** by filling out the questionnaire again (at a cost of 190€/renewal to be paid by the supplier).

EXTERNAL PROVIDER: Cribis (CRIF ESG)



Adding supplier to Italgas portfolio and receipt of sustainability score



DATA UPDATE: at any time by ITG and automatically at scheduled times (end of month).

In case of passage under the minimum threshold established by Italgas, a warning email is sent to inform the supplier of the worsening of its score and invite him to recover the gap within the next deadline.



OPERATIVE INDEX

Services

It is the evaluation system of the suppliers on the basis of **three questionnaires**, divided by product types (**Goods, Works, Services**) that analyzes aspects of Quality, Team, Respect of Times, Propensity to digitalization and Partnership, and consequently attributes an **overall score (0-100)** to each supplier.

supplier that may vary in severity.



In addition to the evaluation through feedback, the Italgas **Technical Audit** structure constantly monitors the activity on site, through audits on quality, environment, health and safety aspects, as well as on the regular execution of the works.



QUALIFICATION CONTRIBUTION

Italgas asks suppliers to pay a qualification contribution that varies on the type of qualification process and the turnover of the Supplier.

Qualification Process	Fee Amount for Qualification	Fee Amount for Renewal
STRONG	1.500 €	1.500 €
MEDIUM	1.000 €	500 €
SMART	500 €	250 €

In the case of **STRONG Qualification Processes** the payment of the contribution is expected for all suppliers and does not consider the company turnover.

For the MEDIUM and SMART Qualification Processes the contribution is requested only to Large and Medium Enterprises with turnover over 10M€.